



Vehicle Sales Authority
of British Columbia

December 18, 2018

Dealer Alert

Dealership Break-ins Reported

Customer privacy at risk

Several dealerships on Vancouver Island have recently reported break-ins. The thieves are reported to have stolen thousands of dollars in tools and office equipment. In one case, the thieves went straight to the business office and removed the safe from the premises.

In addition to reducing direct dealership losses, dealership security protects consumer data. Privacy legislation provisions can create liability if weak security leads to the loss and misuse of consumer data. Dealers are encouraged to review all security procedures, including security systems and staffing, record storage, and employee training.

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