

Compliance Activities April 1—June 30, 2019

This quarter included two Decisions of the Registrar and five Compliance Undertakings. These undertakings involved deceptive acts and practices, breach of Code of Conduct, failure to maintain records, lack of disclosure, offsite sales, unsafe vehicles, breach of prior undertaking, and curbing. Activities in the past three months also included responding to over 1,077 enquiries from consumers, closing 85 investigations with consumer restitution over \$242,000, and completing 260 dealership inspections. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
June 20, 2019	Imad Abdullah Rashid c.o.b. as Imad Rashid (Unlicensed)	Curbing	Administrative penalty; investigative costs
May 1, 2019	Foorat Serop Sultan dba Canadian Maple Leaf Auto and Foorat Serop Sultan	Review of dealer registration and salesperson licence	Dealer registration suspended

Undertakings

Decision Date	Respondent	Issue	Outcome
June 18, 2019	Lindsey Ross	Deceptive acts and practices	Administrative penalty; investigative costs
May 30, 2019	2130729 Alberta Ltd. dba Nissan of Duncan, Mussaed Majid Abdullah Jaber, Scott Chris Chomin, and Lukias Charles Nathaniel Hawkins	Code of Conduct breached	Administrative penalties; investigative costs
April 18, 2019	Auto 360 Wholesale, Ltd. & Daljit Singh Cheema	Failure to maintain records; deceptive acts and practices; lack of disclosure; offsite sales	Administrative penalty; investigative costs
April 17, 2019	Goldline Motors, Inc. & Taghi "Tony Vahid Shahidi	Deceptive acts and practices; unsafe vehicles; breach of prior undertaking	Administrative penalties; investigative costs
April 15, 2019	Mykyta (Nick) Shtyrin (Unlicensed)	Curbing	Administrative penalty; investigative costs
*March 19, 2019	Michael Ruge (Unlicensed)	Curbing	Administrative penalty; investigative costs
*November 29, 2018	0976736 BC Ltd. dba Surrey Mitsubishi	Unlicensed salesperson; bird-dogging fees; deceptive acts and practices	Administrative penalty; investigative costs
*September 13, 2018	What Key Auto Sales Ltd.	Deceptive Acts or Practices, fail to register and remit warranty premiums, misrepresented vehicle condition to consumers, advertised higher prices on vehicles than advertised online; Failure to make disclosures as required by the Motor Dealer Act	Administrative penalty; investigative costs; - have all vehicles independently inspected and pass the provincial Private Vehicle Inspection and provide the inspection reports to consumers; register and remit any warranty premiums within 14 days; abide by the Business Practices and Consumer Protection Act and the Motor Dealer Act; make a series of declarations to consumers
*October 25, 2017	Apna Motors Ltd.	Consignment sales; vehicles improperly displayed for sale	Conditions on licence; investigation costs

*Added to website but not reported in previous compliance bulletin